



VACANCY AT WESSA

Hospitality Supervisor uMngeni Valley Nature Reserve - Howick, KwaZulu-Natal

We are currently interviewing for the position of Hospitality Supervisor. We are seeking an outstanding individual to support the Operations Manager to take the unit to new heights, and to be *the* centre of choice for schools visiting KZN providing a quality outdoor education experience.

KEY PERFORMANCE AREAS INCLUDE:

- Supervision of accommodation and catering Services
- Ensuring the delivery of friendly, efficient customer service and to create a warm and welcoming atmosphere for all our guests.
- Supervise, train, and motivate the hospitality staff, with the aim of retaining and attracting new customers.

MINIMUM QUALIFICATION AND EXPERIENCE REQUIRED FOR THIS POSITION:

- A tertiary qualification in a related field
- Relevant supervisory, admin and people management experience is essential
- Previous experience working in a hotel, game lodge, large school or similar environment
- Knowledge of OHS at work
- Experience in developing menus and catering for large groups
- An active hands-on approach to management
- Neat, well presented, and in good health
- High work ethic
- Excellent computer skills (typing documents, emails and budget requirements)
- First Aid skills
- Excellent time-keeping skills
- Valid driver's license
- Extensive people management skills
- Confidence, high energy levels and enthusiasm
- Excellent communication and presentation skills (written and oral)
- Flexible, accommodating and even-tempered

This position reports to the **Operations Manager: uMngeni Valley**

SALARY:

To be discussed.

NOTE:

WESSA is committed to equality, employment equity, and diversity. In accordance with the employment equity plan of WESSA and its employment equity goals and targets, preference may be given, but is not limited, to candidates from under-represented designated groups. WESSA reserves the right not to make an appointment to the posts as advertised. Candidates with disabilities are encouraged to apply for positions.

PLEASE FORWARD YOUR APPLICATION TO:

Sarah Alcock, Human Resources Manager, via email to applications@wessa.co.za

CLOSING DATE OF APPLICATIONS:

Monday 19th February 2018 at 5pm